

ROCKY ROAD DRIVING SCHOOL LLC.

COMPLETE PROGRAM GUIDE

CONGRATULATIONS! Your student has been accepted to participate in our Driver Education COMPLETE PROGRAM with Rocky Road Driving School. Thank you for choosing us for your Driver's Education needs. This process is certified and approved by the State of Idaho since Rocky Road was founded in 2008 by Mike McCrady. We have had thousands of students successfully complete our program since implementing the virtual classroom in 2012.

The following information will guide you through the entire process of setting up the online portion of the class, how the behind the wheel training schedule will work and provide details to some of our policies & procedures.

PROGRAM OVERVIEW AND WHAT TO EXPECT

1. 30 Hours Online Instruction

- Self-paced, (expect student to finish to later than 90 days) accessible on any device.
- Grades updated daily; upon passing the final exam with 80% or more, **DO NOT CONTACT** us, we will be notified within 24 hours and put you on a list to receive an email within a week of the details to schedule your IN-CAR INSTRUCTION.

2. 6 Hours Observation

- Log 6 hours of observing parents and other drivers on the road while in the car using our [OUTSIDE OBSERVATION LOG](#). This should begin when students start their online portion of the program. This helps students become more aware of what they need to be learning and develop more defensive driving skills.
- Submit the completed log on the first day of behind-the-wheel training to receive your drivers permit.

3. 6 Hours Behind-the-Wheel Training

- Three, 2-hour, 1-1 sessions with one instructor.
- Schedules released weekly for online graduates and filled on a first-come, first-served basis.

4. Driving Locations

- Primarily at West Ada high schools: Mountain View, Rocky Mountain, Meridian, Owyhee, and Kuna.
- If requested ahead of time there are possibilities that we can pick up at other Meridian locations. If it's beyond 5 miles out of Meridian proper, there may be a \$30/hr charge to pick up and drop off for a custom driving schedule.

NEXT STEPS

1. Get an Idaho Learner's Permit- [schedule here](#)

- Required before starting any part of our driver's ed program.
- Bring **ALL** required documents (birth certificate, ID, Social Security card, proof of residency and VOC letter or HOMESCHOOL AFFIDAVIT (obtained from DMV) to verify school enrollment, to the DMV.
- Request permit be sent to Rocky Road Driving School in Meridian, **NOT the high school.**
- Upload through the link we texted you or through registration, a copy of the piece of paper you will receive from the DMV that has the students permit number, where they sent the permit and the permit template in the bottom left corner.
- We will then send you a link to pay.

2. Provide Payment

- Full payment required to access the online course.
- Pay via link we will email you or mail a check to:
Rocky Road Driving School, 1402 N. Meridian Rd., Meridian ID 83646.
- Once we have received your payment you will receive instructions to create an online account and get started with the online portion of our program.
- **PLEASE NOTE: We are unable to guarantee how many weeks out your student's driving sessions will be scheduled once they complete the online portion. Scheduling timelines vary based on the time of year, instructor availability, and the number of students finishing each week. These factors determine how far out we are able to book driving appointments.**
- **By paying for this program, you acknowledge and accept these scheduling conditions and understand that wait times may extend based on our current booking capacity.**

3. Set Up Your Online Account

- Instructions sent after payment.
- Access course materials and begin learning immediately. If you have any issues or questions about the course, please email your online instructor, Mr. Johns, bjohns67@gmail.com.

COURSE EXPECTATIONS

- **Work at Your Own Pace:** Complete the online course within 90 days unless an extension is requested. Students with inactive status for more than 90 days, may be asked to start over from the beginning and required to pay a reinstatement fee.
- **Driving Scheduling:** Access to driving details will be emailed within the week after the final exam is passed with more than 80% **AND** permit is in our office. You **DO NOT** need to notify us, we will be notified by our online instructor.
- **Parent Ride-Along:** Required during the last hour of the 3rd day of the in-car instruction.
- Print out and document 6 hours of observation while in the car with any adults. See the description on the log you will print off for your email or website.

POLICIES

- **Cancellations:** Notify us 24 hours in advance to avoid a \$75/ per day late fee even for sickness.
- **Health Precautions:** Masks and sanitization available upon request.
- **Liability:** When you have scheduled and arrived to join one of our in-car instructors, you have officially created a contract/waiver that allows our professional educator to interact with your student in the car and teach them individually or with another student if necessary. Furthermore, you agree to be financially responsible for half the cost of the deductible owed for any and all damages to the vehicle while your student was behind the wheel and release Rocky Road Driving School, LLC and its staff from all liability and/or litigation.
- **Proficiency:** Students must achieve 80% or higher to pass all aspects of our drivers ed program. If parents, student and instructor feel more hours are beneficial, extra driving lessons are available at \$75/hour.
- **Account:** Student's account is active for 1 year starting date of payment, all unused fees will be forfeited. If student hasn't completed the program within the year, a reinstatement fee of \$100 will be required before student can complete the program.
- **Refund:** In order to receive a full or partial refund of your paid tuition you will need to follow these steps provided:
 - Have no evidence of using our services since the payment was made & call or email to cancel your participation with our course within 30 days of your payment.
 - Request a refund and explain the reason behind non-participation.
 - Any credit card fees incurred from online payment will not be returned as part of the refund.

- All payments are final after 30 days.
- Tuition is transferable to other students upon request if it's within 1 year of original student paying for our program.

For questions or assistance: **Office Hours:** Mon-Fri, 9:00 AM - 5:00 PM

Contact: Hanna McGee- Manager | Phone: (208) 440-1137
Email:rockyroaddrivers@gmail.com

***WE'RE LOOKING FORWARD TO SMOOTHING OUT THE "ROCKY ROAD" TO
GETTING YOUR LICENSE! 🚗***